

HealthPartners is one of Minnesota's largest medical groups with more than 600 physicians practicing in a large variety of medical/surgical specialties.

The HealthPartners Riverside Research team is part of the HealthPartners Institute for Education and Research, which is a nonprofit organization dedicated to conducting high-quality public-domain research.

D2d Dedicated FTE's:

- (3) Research Coordinators totaling 1.7 FTEs
- All three Research Coordinators work exclusively with the D2d Study.
- One 1.0 FTE Research Assistant who reviews returned response forms and phone calls and completes initial chart review and phone screen.
- A full support Data Collection Center which provides after hours calls to participants who have not responded to mailings.
- EMR system programmers/analysts who use study-specific criteria to pull potential candidates from the EMR, modify criteria as needed and refresh D2d database as needed.
- PI, Co-PI and ANP available for study support, PEs, etc.

Primary Recruitment Method:

- Letters sent via US Mail to potential candidates pulled from EMR.
- Letters are sent with response form and postage paid return envelope.
- Potential participants are given the option of returning the response form or calling our office directly.
- Once we receive notice of interest, the potential participant is contacted and a chart review/phone screen is completed.

Recruitment Plan for the Next Three Months:

We have begun calling all non-responders after hours. These calls are made by a group of trained phone interviewers within our organization. When contacted by the call center, if potential participant is interested, our Research Assistant will contact them and complete and chart review/phone screen to determine eligibility. This has just begun, so we do not yet have data to measure success.

Mailing Statistics to Date:

Number of first mailings: 9490

Percentage interested (overall):

8.0 % interested (758/9490)

5.8% interested & eligible (550/9490)

Response rate overall: 27.3% (2595/9490)

Number of second mailings: 2704

Percentage interested (second mailing)

3.7% interested (100/2704)

3.3% interested & eligible (90/2704)

Response rate to second mailing overall: 14.9% (402/2704)

Response rate overall: 27.3% (2595/9490)

Number of third mailings: 1180

Percentage interested (third mailing)

0.9 % interested (11/1180)

.05% interested & eligible (6/1180)

Response rate overall: 5.2% (61/1180)